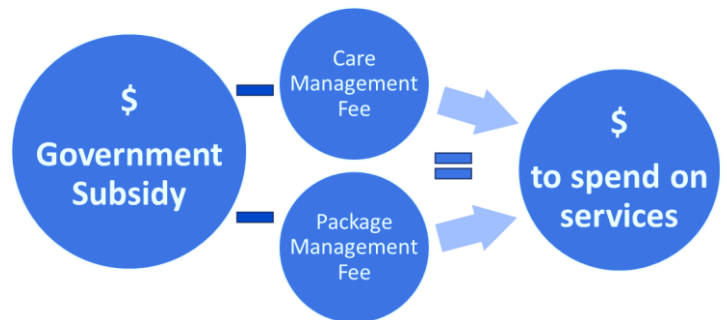


Monash Health – Community Support Options Home Care Package Pricing schedule (from June 2024)

Monash Health Home Care Packages are provided by Victoria's largest healthcare service. With more than 100 years of experience in caring, our expert team can personalise your services and help you maintain your independence and quality of life. We are committed to compassionate, comprehensive, and personalised care. We provide expertise and innovation giving you the best support at home.

No hidden fees or charges. No basic daily fee. No establishment or exit fees.

We want to maximise how much you can spend on care and services. Only the Care Management fee and the Package Management fee are taken from your package. This means everything that is left can be used to pay for your care and services according to your care plan.



What fees does Monash Health charge?

Care management fee

The Care management fee provides for a highly trained team of experts who work to understand what you need, your goals and your preferences for aged care services.

Included in this fee with no extra charge, your Care Manager can:

- Create and review your care plan together with you
- Explain your home care agreement
- Work with you and your family or carers
- Identify risks to your safety, health and well-being and help prevent problems
- Be your central point of contact
- Visit you at home and be contactable by phone and email
- Provide extra referrals to other services
- Make appointment changes
- Advocate on your behalf
- Arrange someone to take over if they are away - there is always a friendly member of the team available to help you. You are never on your own.

Call 9792 7788 or [click here](#) for more information

Package Management Fees

Package management pays for administration and coordination of your Home Care. This includes at no extra charge:

- Coordinating your services
- Preparing invoices and monthly statements
- Organising third party services
- Making sure our workforce is suitable, qualified and skilled to provide you with the best experience
- Quality assurance and compliance activity to make sure we are delivering the highest quality services.

Level 1	Level 2	Level 3	Level 4
\$406.14 Government subsidy per fortnight	\$714.28 Government subsidy per fortnight	\$1554.56 Government subsidy per fortnight	\$2356.62 Government subsidy per fortnight
Care Management \$81.23 (20%)	Care Management \$142.86 (20%)	Care Management \$310.91 (20%)	Care Management \$471.32 (20%)
Package Management \$40.61 (10%)	Package Management \$71.43 (10%)	Package Management \$155.46(10%)	Package Management \$235.66 (10%)
Basic Daily Fee \$0	Basic Daily Fee \$0	Basic Daily Fee \$0	Basic Daily Fee \$0
\$284.30 To spend on services	\$500.00 To spend on services	\$1088.19 To spend on services	\$1649.63 To spend on services

Income Tested care fee

Some people have to pay for the cost of some of their care. If your income is above a certain amount, you will need to pay an income tested fee. This fee is different for everyone. This decision is made by the Government, and calculated by Services Australia, not Monash Health. For more information go to <https://www.myagedcare.gov.au/income-and-means-assessments>

We do not charge a Basic Daily Care Fee.

Call 9792 7788 or [click here](#) for more information

Common service fees

Service fees are what you can on services spend of your home care budget after the Package Management and Care Management fees have been paid.

Service	Standard hours (Common Price)	Standard Hours Range (Min –Max Price)	Non-standard Hours (Common Price)	Saturday (Common Price)	Sunday (Common Price)	Public Holidays (Common Price)
Personal Care	\$74	\$66-85	\$88	\$108	\$119	\$144
Household Tasks	\$74	\$66-85	\$88	\$108	\$119	\$144
In-home / Flexible Respite	\$74	\$66-85	\$88	\$108	\$119	\$144
Light Gardening	\$74	\$66-95	N/A	N/A	N/A	N/A
Nursing	\$125	\$125-200	\$205	\$253	\$350	\$377

Prices are valid from 1 July 2023 to 30 June 2025

Other services we can provide include:

- allied health such as physiotherapy and podiatry, social support
- home maintenance
- well-being activities and
- meal delivery

Information and quotes will be provided when planning your care with you.

Our commitment to you

Our goal is to partner in your care, to help you live your best life. This means making sure you have all the information you need to make decisions about your care and services. We will create an individualised budget that meets your needs, goals and preferences. This includes reviewing your care plan and budget as your needs change over time.

Notes about service fees table:

- The prices in the table are the most common price for services.
- Prices may be different depending on your needs or specific services (for example, if you need services delivered in your preferred language).
- Where possible we will give you options of providers available in your area and their relevant fees and charges.
- Fees for equipment, home maintenance and other services not listed will include supplier rates or quotation and our reasonable business costs.

Call 9792 7788 or [click here](#) for more information